## Dr. Mo Wang, MD Enhanced Care Clinic Units 28-29, 7181 Yonge Street, Thornhill ON L3T 0C7 Phone: 905-707-7309 Fax: 1-888-979-6305

February 27, 2024

Dear Patients,

We hope this letter finds you well. We are writing to inform you that **Dr. Mo Wang** has started her maternity leave, until the summer of 2025.

We have taken measures to ensure continuity of care for you. We have arranged for <u>four other female</u> <u>providers to cover for her</u>. These healthcare professionals are highly qualified and dedicated to providing you with the same level of care and attention.

With our new Online Appointment Booking system, you can continue to select Dr. Wang as your provider, and now see all the available appointments in these covering providers' schedules and book directly without needing to call the clinic. Please book your next appointment at:

https://www.enhancedcare.ca/online-booking/

We want to reassure you that there is no need for you to transfer your practice during Dr. Wang's maternity leave as she plans to return after. Our clinic remains committed to supporting you and your family with your medical needs. Whether it's routine check-ups, ongoing treatments, or any unexpected health concerns, our providers will be able to service you.

Please feel free to reach out to our office if you have any questions or need further assistance.

Thank you for your understanding and cooperation.

Warm regards,

Enhanced Care Clinic, Thornhill.

Q&As

- 1. What happens if I need to see a doctor soon and cannot book an appointment? You can visit our walk-in clinic at Enhanced Care Clinic. If it is an emergency, you should visit your nearest hospital/ER right away.
- 2. What if I need my prescription renewed/refilled? Please contact your pharmacy to fax a refill request to Dr. Wang. You can either book an appointment with the covering providers or visit our walk-in.

## 3. What if I have outstanding results and reports to be reviewed?

You can request an appointment with Dr. Wang on our website and you will be scheduled with one of the covering providers to review your results or outstanding issues. Your results (e.g. lab results) or reports (e.g. specialist reports) are accessible by all Enhanced Care physicians. You can book an appointment anytime by visiting <u>https://www.enhancedcare.ca/online-booking/</u> or calling the clinic.